



## Phasing Out of Physical Statements Notice

The Company wishes to serve a notice on the phasing out of the issuance of physical statements within the next three (3) months, tentatively by 01 November 2018.

This is to comply with the directive issued by the Securities Commission Malaysia on 25 August 2017 in relation to the phasing out of the issuance of physical contract notes.

We shall deliver the statements, namely contract statement, contra statement, set-off statement, monthly statement and such other statement or document to the client through the electronic means (“eStatements”) with effect from 01 November 2018 or such other date as may be determined by the Company.

The clients may opt for the following methods to receive or access to their eStatements:

a. To receive the eStatements via an active email address

Please complete, sign and return the “REQUEST FOR ESTATEMENT” form to our Credit Control Department for further action. If you have subscribed to our eStatements service, no further action is required; or

b. To access the eStatements via mnaonline account

For the existing online client, you are able to access to your eStatements when you login to your manonline account. For a non-online client, you may register a mnaonline account at the Company’s webpage @ [www.mnaonline.com.my](http://www.mnaonline.com.my); or

c. To access the eStatements via the Company’s webpage

If you do not opt for the above options, you may choose to access your eStatements by login to the Company’s webpage, under “e-statement” tab. This access method is currently under development and we will communicate to you once it is ready to roll out.

Kindly contact your Dealer’s Representative or our customer service if you need any assistance or clarification in relation to the registration of the above services.

Thank you.

*Notes:-*

- (i) We will retain up to six (6) months past eStatements at the Company’s webpage or mnaonline.*
- (ii) All eStatements can be printed out in hardcopy or downloaded to an electronic storage medium.*
- (iii) The Company may impose a monthly fee to client who opts for receiving physical statements via postal service after the Company phases out the issuance of physical statement. The monthly fee, if any, will be debited into the client’s account at the end of each month.*